

Travel Insurance

Insurance Product Information Document

Company: AWP P&C SA Product: Aegean WL Assistance Only

AWP P&C S.A. has its registered office at 10 Premetis str., Agios Dimitrios, Athens, Zip: 17 342 and operates in Greece as a legally established branch

This document does not substitute the required by the applicable law pre-contractual information, nor the insurance contract and its Terms and Conditions.

What is this type of insurance?

Travel Assistance Insurance covers the traveler for his/her assistance emergency needs during the leisure or professional trip in accordance with the covered events.



What is insured?

Covered Events

- ✓ Unforeseen illness of the insured or member of his/her family
- ✓ Accident of the insured or member of his/her family

Covers/Benefits

Travel Assistance

- ✓ Medical Expenditure and Hospitality Expenses up to the maximum amount of €150,000 (Deductible amount €100) per person and per insurance policy
- ✓ Medical Repatriation assistance up to the maximum amount of €15,000 per person
- ✓ Repatriation assistance organizing and taking charge of the Insured's remains
- ✓ Early return tickets following an emergency, whereby the Insurer undertakes arrangements and assumes all costs.

Travel Luggage

- ✓ Assumption of costs for replacement of clothing and personal hygiene items up to a maximum amount of 100€ per person and per insurance contract.
- ✓ Assumption of costs for loss / damage / theft of baggage up to a maximum amount of 1000€ (excess fee 30) per person.



What is not insured?

- ✗ Purchase of Insurance after Check-In
- ✗ Pre-existing Incidents, Illness, Accidents
- ✗ Natural Disasters, Radioactivity, Radiation, War, Terrorism
- ✗ Trips exceeding thirty one (31) days



Are there any restrictions on cover?

- ! Coverages apply only for Trips made by Aegean / Olympic Air or by a Star Alliance member
- ! Where the occurrence of the insured event is due to wilful misconduct or gross negligence, the insurer shall be discharged from the insurance compensation obligation.
- ! Participation in hazardous activities, a professional or dangerous sport
- ! Manual Labor
- ! Participation in misdeeds, offenses, clashes



Where am I covered?

- ✓ Travel Insurance: For Events that occurred in the countries designated while issuing the insurance policy. Assistance cannot be provided in war zones or places listed as excluded by the insurer.



What are my obligations?

To avoid the policy being cancelled and claims being reduced or refused, the insured must :

- **When taking out this policy**
 - Provide the insurer with relevant, true and complete information allowing the insurer to underwrite the policy;
 - Provide the insurer with supporting documents when requested;
 - Pay the premium as detailed in the policy.
- **Once the policy is in effect**
 - The insured must inform the insurer, within fourteen (14) days, any changes that arise and that may affect the cover.
- **In the event of a claim**
 - The insured must contact the insurer to make the claim immediately after an event arises, in concordance with the terms and conditions and provide the insurer with all supporting documents enabling to process the claim;



When and how do I pay?

A prerequisite for the validity of the policy is a) its issue and b) the premium is paid at the time of the travel booking (upon issue).

Payments can be made by payment cards or automatic debit.



When does the cover start and end?

The covers are in effect upon departure for the trip and expire upon return from the trip.

For one way trips, the cover is valid for 24 hours.



How do I cancel the contract?

Within 14 days of the issue date of the policy as long as the trip has not begun and there is no intention of filing a claim.